

Final Report - Billing

The Billing, EDC Charges, SBO, Timing and Consolidated Billing sub team of the Competitive Issues Working Group (CIWG) exchanged e-mail messages during the past two months in an effort to identify the Post-2006 issues regarding this topic. Members who participated in the e-mail exchange of this sub team are listed below. The initial list of issues identified were distributed and comments sought.

IV. Billing, EDC Charges, SBO, Timing, Consolidated Billing	
A	Delivery Service Billing / EDI
1	Bill Format
2	Bill Agency/Split Bill - requirement to take both gas & electric from dual utility
B	Single Bill Option (SBO) Issues)
1	ARES Requirements
2	EDC payment terms & issues
3	Refund process for RES Overpayments
4	Prior Balances
a	Customer Eligibility
b	Collections

The above list generated e-mails identifying issues that were affiliated with the current procedures and practices of specific operating companies. Those questions were forwarded to the representatives of the distribution companies for their input and feedback. The representatives of the operating companies were in agreement that the topics were current issues and intended to investigate and address the questions.

The questions included the following topics:

- Timing of 867 and 810 reports
- Single bill option report coordination with 820 data and ACH receipts
- Interim Supply Service coordination with customers going on the Single Bill Option

Data elements affiliated with uniformity of billing information have been included in the Customer Information subgroup report.

In conclusion, a comment made at the August 11 CIWG meeting raised the question regarding the uniformity of billing information provided to customers. The topic of uniformity of billing information provided to customers may best be addressed in the future with a statewide uniformity initiative, especially in light of the fact that currently no residential customers are served by an alternative retail supplier. Uniformity workshops have been held in the past and may be in the best interest of consumers, delivery service companies, load serving entities and regulators.

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